

**Subject:** Re: MyLA311: Pending - Illegal Dumping Pickup - WENTWORTH ST AT WHEATLAND AVE, 91040

**From:** Sarah Bell <sarah.bell@lacity.org>

**Date:** 4/28/20, 11:01 AM

**To:** Cristian Tafoya <cristian.tafoya@lacity.org>

Nothing indicates a homeless encampment. We did not say that in our notes. It says illegal dumping. It has been sent from the EV yard to the LSD staff for collection. That is what is supposed to happen.

On Tue, Apr 28, 2020 at 9:01 AM Cristian Tafoya <[cristian.tafoya@lacity.org](mailto:cristian.tafoya@lacity.org)> wrote:

Good morning Sarah,

According to the service request this location is pending because it is considered a homeless encampment. According to Eve, there is no homeless encampment in that area. May sanitation clear it up?

Thanks,



**Cristian Tafoya**, Caseworker

Councilwoman Monica Rodriguez, 7th District

[13520 Van Nuys, Suite 209, Pacoima, CA 91331](#)

Phone: (818) 485-0600 Fax: (818) 896-9250

[www.monicarodriguez.org](http://www.monicarodriguez.org)



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From: **Eve Sinclair** <[eve.sinclair@lacity.org](mailto:eve.sinclair@lacity.org)>

Date: Tue, Apr 28, 2020 at 12:49 AM

Subject: Fwd: MyLA311: Pending - Illegal Dumping Pickup - WENTWORTH ST AT WHEATLAND AVE, 91040

To: Cristian Tafoya <[cristian.tafoya@lacity.org](mailto:cristian.tafoya@lacity.org)>

Hi there! I have a stretch with much dumping (multiple piles along Wentworth, located between Wheatland and Shadow Island Dr) that I reported through 311 last week. They have been referred: "Ticket Completed by Phillip Santiago using truck 36014 on 04/27/2020 08:04 using Phone App. Reason: Needs Further Review". Could you let me know what the status is, and when it might be completed? It is a case w constituent.... Also, any updates on the 'no dumping' signage that Sanitation was going to

place at the frequent dumping sites I requested? Thanks so much, and hope you are doing well, under the circumstances....



**Eve Sinclair**, Area Director

Councilwoman Monica Rodriguez, 7th District

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From: <[la-sanitation-donot-reply@lacity.org](mailto:la-sanitation-donot-reply@lacity.org)>

Date: Mon, Apr 27, 2020 at 9:24 PM

Subject: MyLA311: Pending - Illegal Dumping Pickup - WENTWORTH ST AT WHEATLAND AVE, 91040

To: <[eve.sinclair@lacity.org](mailto:eve.sinclair@lacity.org)>



Our investigation shows this location requires additional resources to complete the collection, which may result in a clean-up delay. If you require further

information, please contact the LASAN Customer Care Center at 1-800-773-2489.

Service Request # 1-1602926801

Location: WENTWORTH ST AT WHEATLAND AVE, 91040

You can check the status of your Service Request by

1. Visiting <https://myla311.lacity.org>
2. Using the mobile app from [Google Play](#) or the [Apple Store](#)
3. Contacting LA Sanitation with your service request number

Email : [san.callcenter@lacity.org](mailto:san.callcenter@lacity.org)

Telephone: (800) 773-CITY

TTY : (213) 473-4112

LASAN Customer Care Center is open 24/7.



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